

Single Window Solutions

Simplifying and speeding up customs
and trade processes



About Us

We are a leading provider of solutions for trade facilitation, powered by world-class technology including artificial intelligence. We develop new-generation IT systems, coupled with efficient trade reforms, that take trade and customs processes to the next level for the benefit of the global trading community.

Investing in employees, delivering value to customers, dealing ethically with suppliers and supporting outside communities.

We're International





“Driving industry wide change to accelerate global trade development.”
Didier Reymond, CEO

Single Window Solutions

Our exclusive Single Window solutions interconnect all stakeholders involved in foreign trade and allows them to perform trade procedures on a single platform.

Simplifying and speeding up Customs and trade processes for both traders and Government agents, through automated, smoother processes enabling reduction of clearance time.

It also secures Government revenue and improves country image on international trade indicators such as the World Bank Doing Business index.

How It Works

Users access the platform via a **web interface**, where a public portal provides a range of up-to-date information including trade formalities, import and export procedures, latest tariff codes and rates.

Once logged in, users can fill in and manage applications for **electronic certificates** or **permits**, pre-arrival assessment report, **shipping manifest** and **customs declarations**, among others. All duties, taxes and related trade fees can be paid using **electronic payment** facilities.



Documents can be scanned and attached for online submission, meaning no physical visit to administrations is required. Data submitted once for one document is used to auto-populate others, avoiding duplication of effort while affording great data integrity. Credentials are cross-checked for consistency and traceability, reducing errors and fraud.

The system supports **advanced security features** such as biometric authentication.

The status of on-going document processing can be viewed at any time, including on mobile devices.

Single Window Solutions Products



Webb Trade Single Window

A robust platform which **simplifies and speeds up customs and trade processes** for both traders and Government agents, providing a comprehensive online environment to process all trade transactions through a single interface. It secures Government revenue and improves country image.



Webb Tracker®

A **mobile application** that allows traders and customs officers to **access trade transactions in real time**, through a user-friendly interface, creating a comprehensive mobile environment for traders and Customs officers.



Webb Executive Vision®

A tool which provides executives with a set of customizable **key performance indicators (KPIs)** allowing them to make informed decisions. Reliable data is accessible in real time, thus allowing **fraud detection and revenue analysis**.



Webb EPayment

An integrated payment solution allowing traders to see, group and pay their invoices using their bank accounts, credit cards or mobile money accounts. The solution is extensible to any merchant system to be notified in real time.

Other Solutions



Our unique suite of **Customs Solutions** automate the entire customs process from pre-clearance to post-clearance. Processing all Customs documents and procedures digitally through a single interface.



Our **Port Solutions** provide an interface between port authorities, terminal operators and Customs, offering a comprehensive set of features designed for the facilitation of port logistics operations.



Webb Fontaine provides the necessary **Infrastructure** to support the automation of Customs and trade procedures, including information and communication technology (ICT), data centres, power supply and office renovation.

Success Stories

Discover all of our success stories on our website, or scan the QR code for a quick flight around the globe.



Panama

Technological Platform for the integration of the Logistics and foreign Trade systems.

Côte d'Ivoire

Implementation of the National Single Window for International Trade.



Guinea

Implementation of a Single Window platform and a Port Community System.



For more information on all our solutions
visit www.webbfontaine.com